

Overview subscriptions

| | UCS Core Edition | UCS Base Subscription | UCS Standard Subscription | UCS Premium Subscription |
|--|--|---|---|---|
| | Not combinable with Enterprise Subscriptions | Per physical server operating UCS simultaneously | Per physical server operating UCS simultaneously | Per physical server operating UCS simultaneously |
| UCS Domain Services | Unlimited | First 10 Users / Clients in a domain. Charges for additional User / Client apply. | First 10 Users / Clients in a domain. Charges for additional User / Client apply. | First 10 Users / Clients in a domain. Charges for additional User / Client apply. |
| Support coverage | None | Installation, joining an AD domain, installation of Apps. Charges apply for all further documented features of UCS. | Includes all documented features of UCS | Includes all documented features of UCS |
| Support contact | None | Web-form | Web-form, Email & Telephone | Web-form, Email & Telephone |
| Support language | None | English, German | English, German | English, German |
| Support time | None | Monday till Friday 9 a.m. till 5 p.m. CET working days in Bremen / Germany. On 24th and 31st of December from 9 a.m. till 1 p.m. CET. | | |
| Support reaction time (severity level 1 / 2 / 3 / 4) | None | 16 / 24 / 24 / 36 hours | 4 / 4 / 8 / 16 hours | 2 / 4 / 4 / 8 hours |
| Support incidents | None | Support coverage unlimited, all other: none | unlimited | unlimited |
| Highest available support level (extra charges) | none | 5 days x 8 hours | 7 days x 24 hours | 7 days x 24 hours |
| Maintenance Policy | Upgrade to the newest UCS version within 6 months after release. | 5 years for every major release (optional 7 years). Upgrades can be planned freely. | 5 years for every major release (optional 7 years). Upgrades can be planned freely. | 7 years for every major release. Upgrades can be planned freely. |
| Active Directory Connection | UCS as member of an AD domain | UCS as member of an AD domain | UCS as member of an AD domain & domain synchronization | UCS as member of an AD Domain & domain synchronization |
| Maximum number of physical CPUs | Unlimited | 2 | Unlimited | Unlimited |
| Maximum number of virtual machines | Unlimited | 4 | Unlimited | Unlimited |

| | | | | |
|--|----------------------------------|---|---|---|
| Maximum number of Users / Clients per domain controller | Unlimited | 1000 | 1000 | Unlimited |
| Product liability | Limited product liability | Yes | Yes | Yes |
| Redistribution rights (e.g. OEMs) | No, separate agreement necessary | Yes, within license | Yes, within license | Yes, within license |
| May be used to provide services for 3rd parties (e.g. cloud service providers) | No | Special subscriptions for cloud service providers available | Special subscriptions for cloud service providers available | Special subscriptions for cloud service providers available |
| Indemnification rights | no | yes | yes | yes |
| Bug Fix Priority | normal | high | high | high |
| Satellite Server | no | no | yes | yes |
| UMC Logging | default: yes | default: no | default: no | default: no |
| Package installation status monitor (PKGDB) | no | no | yes | yes |
| Directory Transaction Logging | no | no | yes | yes |
| Directory Reports | no | no | yes | yes |

UCS Domain Services

UCS Domain Services are

- Active Directory-compatible Domain Controller
- Printer management
- Share management
- DHCP management
- RADIUS

All Enterprise Subscriptions already include UCS Domain Services for up to 10 Users or Clients in a domain (irrespective of the number of servers). Further UCS Domain Services can be purchased separately. Basis for the calculation is either the number of real users or clients that use the UCS Domain Services. Customers can choose the basis for calculation that suits them best.

Univention Price list

All prices are recommended retail prices exclusive value added tax. Univention reserves the right to replace this price list at any time without previous announcement.

| Code | Article | Unit | Euro | US-Dollar |
|---|--|-----------------|-------------|--------------|
| Univention Corporate Server (UCS) | | | | |
| STA582 | UCS Base Subscription per year | per Server | 290,00 € | \$ 349,00 |
| STA583 | UCS Standard Subscription per year | per Server | 1.190,00 € | \$1.449,00 |
| STA584 | UCS Premium Subscription per year | per Server | 1.690,00 € | \$2.049,00 |
| STA585 | UCS Domain Services per year | per User/Client | 13,90 € | \$ 16,90 |
| STA540 | Univention Corporate Client (UCC) per year | per Client | 29,90 € | \$ 35,90 |
| Univention Corporate Server (UCS) – research and education | | | | |
| RES586 | UCS Base Subscription research & education per year | per Server | 179,00 € | \$ 219,00 |
| RES587 | UCS Standard Subscription research & education per year | per Server | 1.079,00 € | \$ 1.299,00 |
| RES588 | UCS Premium Subscription research & education per year | per Server | 1.579,00 € | \$ 1.899,00 |
| RES589 | UCS Domain Services research & education per year | per User/Client | 9,90 € | \$ 11,90 |
| RES544 | Univention Corporate Client (UCC) research & education per year | per User/Client | 22,90 € | \$ 27,90 |
| RES590 | UCS@school per year | per User | 1,00 € | - |
| Support, trainings, consulting, ... | | | | |
| SER205 | Senior consultant 1 day | 1 day | 1.390,00 € | \$ 1.668,00 |
| SER212 | IT services / Dedicated Engineer | 6 days | 7.900,00 € | \$ 9.900,00 |
| SER213 | Technical Account Manager (TAM) | 12 days | 15.900,00 € | \$ 18.900,00 |
| STA233 | Standard support per call | per call | 390,00 € | \$ 468,00 |
| PAU537 | Support within the next 30 minutes | | 1.500,00 € | \$ 1.800,00 |
| PAU538 | Support within the next 60 minutes | | 1.000,00 € | \$ 1.200,00 |
| PAU214 | Allowance for standby to provide services at saturdays, sundays and holidays | | 290,00 € | \$ 348,00 |
| PAU218 | Allowance for expenses for overnight accomodation | | 200,00 € | \$ 240,00 |
| PAU219 | Travel allowance | | 600,00 € | \$ 720,00 |
| TRA222 | Inhouse training - preparation per day | 1 day | 1.200,00 € | \$ 1.440,00 |
| TRA223 | Inhouse training per day | 1 day | 1.300,00 € | \$ 1.560,00 |

Please note our general terms and conditions of business, which can be found on our website:

<https://www.univention.com/terms-use/>